

How to book with us:



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FOR PATIENTS: OBTAIN A REFERRAL

You can obtain a referral to our service via a GP (valid for 12 months) or a specialist (valid for 3 months).

If you are attending with a partner, please:

- provide an additional referral in their name OR
- include their full name and date of birth on your referral.

FOR CLINICIANS: SUBMIT A REFERRAL

On our website, there is a referral tab that contains an “I am a doctor I need to submit a referral option”.

Alternatively, you can email us your referral to **counsellor@geneticsonline.com.au**

Please include the patient’s email and Medicare details on your referral.

CONTACT WITH THE PRACTICE

You will receive an email (or a phone call from a No Caller ID number) with details regarding booking an appointment with us. We ask you to:

- confirm that you wish to book an appointment.
- respond to emails in a timely manner.
- book via our online portal.



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BOOK ONLINE

A booking link will be provided to patients who have confirmed they would like to make an appointment.

Booking requires patients to fill out their personal details and submit relevant documents i.e. genetic testing records prior to their appointment. The booking link is below:

<https://claritygenetics.com.au/book-appointment/>

What type of Consult do you need to book ?

Please select a response:

Genetic Counselling

Clinical Genetics

GENETIC COUNSELLING OR CLINICAL GENETICS?

When booking, patients will be asked to select either genetic counselling or clinical genetics.

When the practice contacts you (in step 2) the classification of your appointment will be specified.

FURTHER DETAILS

- All appointments are via Zoom/video telehealth unless directed otherwise.
- Partners can join sessions from a remote location if necessary.

CONFIRMATION AND APPOINTMENT

Once you have booked an appointment you will receive two different emails:

- An email confirming your booking was received.
- A confirmation email with the details of your appointment.

Please be online at the scheduled time.



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